

# ADDITIONAL PROTECTION WHEN YOU TRAVEL



**Emergencies can happen while traveling but help is only a phone call away with Cigna Secure Travel®.**

Cigna Secure Travel offers pre-trip planning, assistance while traveling, and emergency medical transportation benefits for covered persons traveling 100 miles or more from home (see your plan for details). Service is a phone call away 24/7/365 – in an emergency you can even call collect.

PRE-TRIP PLANNING*	TRAVELING ASSISTANCE*	EMERGENCY ASSISTANCE*
Immunization requirements	24-hour multilingual assistance and referral to interpretation and translation services	Emergency evacuation and repatriation, when medically necessary; arrange and cover the cost of transportation to the nearest adequate medical facility***
Visa and passport requirements	Referrals to physicians, dentists, medical facilities and legal assistance providers	Travel arrangements for the return of a travel companion or children under age 18 who are left unattended due to the covered person's medical emergency
Embassy/consular referrals	Arrangements for payment of medical expenses up to \$10,000 if required prior to treatment**	Cover round-trip transportation as well as accommodation up to \$150 per day for up to seven days for a family member or friend to visit a covered person who is hospitalized more than 100 miles away from home for more than seven days
Foreign exchange rates	Assistance with lost or stolen items, including luggage and prescription replacement services	Arrange and cover the costs associated with returning a deceased covered person's remains to his/her place of residence for burial
Travel advisors and weather conditions	Emergency cash – advance up to \$1,500**	Emergency message relay toll-free
Cultural information	Advancement of bail**	Assistance with making emergency travel arrangement**

## Cigna Secure Travel

From the U.S. and Canada, call 888.226.4567

From other locations, call collect 202.331.7635

By fax: 202.331.1528

*Emergency services must be coordinated through Cigna Secure Travel®. Services coordinated outside of this program may not be eligible for payment. This program is NOT insurance.*



Policyholder name: Chapman University

Policy # OK967785 Group# 57



To learn more call **888.226.4567**

- \* Services for medically necessary transport, return of dependent children, return of travel companion, visit of a family member/friend and repatriation of remains are covered by the Cigna Secure Travel program. Expenses for medical care are not covered.
- \*\* Covered person is responsible for any advances, payments, travel-related or replacement costs and must provide confirmation of reimbursement. Credit card(s) used to guarantee reimbursement must have sufficient available limit to cover the amount of the advance.
- \*\*\* Initial transport by ambulance following a Covered Medical Emergency is excluded.

**Together, all the way.®**



**Offered by: Life Insurance Company of North America or Cigna Life Insurance Company of New York.**

The Cigna Secure Travel program is NOT insurance and does not provide reimbursement of expenses for financial losses. This program is provided under a contract with Generali Global Assistance Inc. Presented here are highlights of the Cigna Secure Travel program. Full terms, conditions and exclusions are contained in the Cigna Secure Travel service agreement.

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